



Conwy and Denbighshire Community Safety Partnership Activity Plan Updated for 2019/2020

Key

Colour	Measure Status
Green	Excellent
Yellow	Good
Orange	Acceptable
Red	Priority for improvement
Grey	No information received for quarterly report

The North Wales Community Safety Partnerships focus

Whilst the NW SCB is focusing at a regional level on mental health, hidden crimes and technology enabled crimes, the Board is asking local CSPs to focus on:

Victim Based Crime/ Safeguarding

- To work collectively on projects to help to reduce victim based crime
- To work collectively to Reduce ASB
- To work in partnership to understand and help to prevent all exploitation crimes

Reduce harm and the risk of harm

- To work collectively with the Area Planning Board to improve the services for substance misusers and encourage treatment
- To work collectively to monitor Community Tensions.

Deliver an Effective Response

- To work collectively to help to improve the reoffending rates
- Understand and address migration impacts on the community safety agenda

The following 2019/20 plan aims at building on the extensive work which has been undertaken in recent years which has led to a significant reduction in Crime and Disorder in the counties of Conwy and Denbighshire. The plan will focus on areas of work which need to be developed during 2019/20, based on the strategic assessment, and also on the guidance and priorities established by the Regional Board. However, we will also note the areas of work which have already been established, but will continue to contribute towards our focus and priority fields.

The Conwy and Denbighshire priority work areas linked to the PCC Plan and NW SCB community safety agenda are:

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
1.	Victim Based Crime Level of Victim Based Crime <ul style="list-style-type: none"> Number of Repeat Victims of Crime 					
Projects/ tasks	Trading Standards in Both Counties to continue to look at opportunities for Work in Relation to 'Doorstep' Crime and 'Cold calling'. Continue to identify opportunities to work with other agencies. Trading Standards to work with North Wales Police on the roll out of the New Cold Calling project being developed by the Community Safety Team in the Police.	Throughout 2019-2020. Monitored at quarterly CSP Meeting	Trading Standard in Denbighshire and Conwy. Lead Officers Ian Millington and John Donnelly. Sgt Beth Jones NWP/ Ian and John	Reduction in Doorstep crime. Reduction in Repeat victims		

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
	Student Safety- Fresher's week Llandrillo College/Rhyl ,Rhos on Sea, Abergele and Denbigh Campus	September 2019. Annual Event	LA CSP Team in conjunction with the Student Union and other partners	Improved information on general personal safety.		
Projects/ Tasks	Attend all possible Awareness events in Conwy and Denbighshire. Raising awareness of all crimes and how to prevent becoming a victim of crime.	2019-2020	LA CSP Team to coordinate with Volunteers/ NWP/NWFRS as and when required	Raising awareness of PCC Plan, Regional and Local CSP priorities	2 public events attended since April 2018. Spoken to 356 people. Given advice and signposted to other services.	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	NWP Community Safety to design and deliver Crime Prevention Engagement Programme	2019-2020	NWP-CS Sgt Beth Jones NWP	Raise awareness of crime prevention within the community. Reduce victim based crime.		
Projects/ Tasks	Denbighshire Trading Standards to continue and build, where possible, call blocker project.	2019-2020	DCC-TS Ian Millington	Raise awareness and reduce potential for crime	No. of probable scam calls blocked	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
2.	To work collectively to Reduce Antisocial Behaviour (ASB) Measures; <ul style="list-style-type: none"> • Level of Antisocial Behaviour • Number of Repeat victims of ASB • Monitoring / resolution of specific issues raised to the CSP 					
Projects/ Tasks	Multiagency ASB tasking Meetings and Cohesion Tension monitoring	Every Month	LA CSP Team/NWP/NWFRS/	Well-coordinated meetings which help to monitor/reduce repeat victims of ASB Tension monitoring process in place for hate crime or community tensions.	Meetings take place every month. Chaired by CI Owain Llewellyn	
Projects/ Tasks	Undertake Preventative work in relation to off-licence sales		Local Authority Licensing Departments/ Police Licensing Officer			
Projects/ Tasks	Continue to hold regular multiagency meetings in Hotspot areas to prevent	Every Month	LA/NWP and other agencies as and when appropriate.	Continue to see a reduction in incidents reported to the Local	These meetings take place on a monthly basis.	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
	Street drinking/ Begging in Rhyl Town Centre.			Authority and North Wales Police.		
Projects/ Tasks	Promote the Police Op Bang. Established Multiagency material.	October/Start of Nov	All Partners. NWP lead Responsibility of all agencies to promote the campaign	Continue to see small numbers of reports of ASB on Halloween and Bonfire Night		
Projects/ Tasks	Dogs off leads worrying sheep (Denbighshire specific issues)	2019-2020	North Wales Police Rural Crime Team. CSP- Raising awareness	To reduce incidents of sheep worrying or deaths.	Lead Initiative ongoing	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Introduce licensed hours window stickers for late night refreshment businesses across Denbighshire and Conwy	2019-2020	Denbighshire / Conwy Licensing and NWP	Better managed businesses		
3.	Supporting and safeguarding Vulnerable People to prevent from becoming victims/ repeat Victims of Crime Measure: <ul style="list-style-type: none"> Number of Repeat victims of Crime 					
Projects/ Tasks	Regional Child Exploitation Plan (CSE)	Monitored at the North Wales Safer Communities Board	Chair of the Regional Board. Any local issues/ Actions can be brought to the attention of the Conwy and Denbighshire CSP via the North Wales Safer communities Board.	Expected Outcomes are defined in the Regional Action Plan. Improved Regional Response to CSE.	This group is going to be disbanded and The Regional Safeguarding board will include this area of work.	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Regional Modern Slavery Plan	Monitored at the North Wales Safer Communities Board (NWSCB)	Chair of the Regional Board. Any local issues/Actions can be brought to the attention of the Conwy and Denbighshire CSP via the North Wales Safer communities Board.	Expected Outcomes are defined in the Regional Action Plan. Raising Awareness. Improved Regional Response to Modern slavery. Defined process in all Responsible Authorities.	Regional meetings take place quarterly. Regional action plan in place	
	Operation Octopus- Car Wash accreditation scheme	2019-2020	Partnership project – NWP and Trading standards taking the lead for the visits	To have an ethical car wash scheme in place across Conwy and Denbighshire using an APP that has been designed (and regionally)		
	Sub Regional Cohesion Plans (1East/ 1 West)	Activity monitored at the NWSCB	Local Authority with assistance from the two Regional coordinators	To ensure cohesion is discussed locally and processes put in place		
	Raising Awareness of Modern Slavery.	National Modern Slavery Awareness Day Sharing of Modern Slavery	Partners to make sure information is			

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
		information Posters.	available on their public websites. Partners to make sure posters are places on all available notice boards	Raising awareness of a hidden crime. Raising awareness of a hidden crime.		
Projects/ Tasks	Organised Crime Groups including "County Lines" drug supply.	Raising awareness of the issue during 2019- 2020 amongst all partners	All agencies-CSP to promote the raising of awareness	To deliver the recommendations from the locality mapping exercise undertaken in April 2019 To ensure there is appropriate representation from all agencies at the multi- agency Organised Crime group monthly	Awaiting the Needs assessment report and further actions	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
				meetings chaired by North Wales Police. All agencies to contribute to reducing the threat posed by OCGs operating within Conwy and Denbighshire CSP to disseminate the 'Britain's Teenage Drug Runners' film		
Projects/ Tasks	To help to establish local Mental Health Implementation Groups- action raised by NWP	2019-2020	Health are leading on this area of work however the CSP will assist where possible in their development.	Group(s) set up in Conwy and Denbighshire along the same lines as those in the West	Awaiting direction for Health on how they want to proceed.	
Projects/ Tasks	Denbighshire Trading Standards to continue and build, where possible, call blocker project	2019-2020	DDC-TS Ian Millington	Raise awareness and reduce potential for crime	No. of probable scam calls blocked	
Projects/ Tasks	Trading Standards respond to intelligence from National Scams team on potential scam victims	2019-2020	DCC – TS Ian Millington	Raise victim awareness of fraud and signpost available help	No. of interventions	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Trading Standards awareness of scams	2019-2020	DCC – TS Ian Millington	Raise general awareness of fraud and signpost available help	No. of awareness events/ campaigns	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
4.	Increase confidence in reporting domestic abuse. Monitor repeat victims via Multi Agency Risk Assessment Conferences (MARAC) Measures; <ul style="list-style-type: none"> • Level of Domestic abuse • Level of high risk domestic abuse cases(MARAC) • Number of repeat victims of domestic abuse • Number of staff trained for Group 1 NTF 					
Projects/tasks	White Ribbon campaign- Raising awareness of Domestic Abuse. Attending planned events	25 th November (Annual Event)	Multiagency response	Awareness events attended. Raising the profile of domestic abuse and the help available.	Events taking place in Womens Aid, Hafan Cymru, BAWSO	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	National Training Framework- Roll out the e-learning basic awareness training as required in the Domestic Abuse and Sexual Violence (Wales) 2015 Act.	Stats will be gathered 15th April 2019 and will be reported back to the Welsh Government.	Workforce development Teams in each Responsible Authority and HR Departments to roll out the e learning once available. Issues currently with the Health learning Platform.	Improved awareness in the Local Authority of domestic abuse to enable effective signposting to support services.	Both Local Authorities have completed a large number of basic training. DCC- CCBC-	
Projects/ Tasks	Establish a Regional Strategic and Operational Structure for Domestic Abuse as required by the Welsh Government	Structure in place by 1st April 2018	Local Authority Community Safety Lead and all other agencies.	New Regional Structure in place with a Regional Banker identified.	This board is now in place and meets Regionally with various subgroups to support	
Projects/ Tasks	Conduct three independent Domestic homicide Reviews (DHR's)	Should be complete by September 2019- depending on the trial dates	Multi-agency task. Community Safety Partnership Chair Responsible assisted by the CSP Manager	Home Office accredited and quality checked action plan created and ready for publishing and delivery of any actions.		

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Establish service user groups to establish any good practice or areas to improve.	2019-2020	Regional Domestic Abuse Team	Good and bad practice identified and shared, resulting in improvements for service users.	This work has just begun. Groups identified.	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
5.	<p>To work collectively with all agencies to Increase confidence in reporting sexual violence.</p> <p>Increase awareness amongst Young People of sexual violence.</p> <p>Measure;</p> <ul style="list-style-type: none"> • Level of sexual offences • Number of CSE offences 					
Projects/ Tasks	Examine case studies of Cyber related sexual offences within Youth Justice Services	2019-2020	Matt Morgan YJS Manager/ CSP Manager	Give a better understanding of the issues in Conwy and Denbighshire.	The Youth Justice service is currently undergoing a review. The work will begin after that review concludes	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Awareness raising for parents on cyber related crime.	2019/2020	CSP Team / Multi agency	Regular information sent out via all networks to raise awareness of the issue and utilise National Campaign material for the Police and NSPCC.	This work is ongoing. A number of sessions have been held in schools by The Cyber-crime team in the police and the school Liaison Officers.	

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
6.	To work collectively with the Area Planning Board to improve services for service users <ul style="list-style-type: none"> Welsh Government Key Performance Indicators 					
Projects/ Tasks	Regional Substance Misuse Plan in place.	Monitored at the North Wales Safer Communities Board. Actions sent to Local CSP's	Area Planning Board Team (APB) report directly to Welsh Government. CSP's consulted on any Local service change or improvement. Reporting to the North Wales Safer Communities and Local CSP's where Local Authority Actions will be assigned when appropriate.		Awaiting KPI update	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Ensure local gaps in services are fed into the Regional Commissioning and planning cycle.	Throughout the year 2019-2020	CSP manager to feed any information received to the Regional Area Planning Board Manager.	To ensure that the Conwy and Denbighshire gaps in services are raised with the area planning board and that solutions can be looked into.	Gap analysis is ongoing- desk top reviews of services currently underway	
Projects/ Tasks	Community Safety Partnership to oversee any capital applications in Conwy and Denbighshire.	As and when any applications are received by the Area Planning Board	Ben Carter Area Planning Board Manager/ Helen Wyn Jones Substance misuse officer for Conwy and Denbighshire /Sian Taylor to raise with CSP Members.	Improved communication regarding any capital projects.	No applications in the first quarter to review.	

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
7.	To work collectively to improve Reoffending rates (Victims and Offenders). Measures; <ul style="list-style-type: none"> • Number of repeat victims of crime • Number of repeat offenders (Integrated Offender Management data and Youth Justice Data). 					
Projects/ Tasks	Regional Integrated Offender Management plan in place. Conwy and Denbighshire Youth Justice Plan in Place	Monitored at the North Wales Regional IOM board. Actions sent from this board to Local CSP's	IOM Teams/ YJS Teams Reporting to the North Wales Safer Communities and Local CSP's where Local Authority Actions will be assigned when appropriate.	Deliver the objectives set out in the Regional and sub regional plans.	Quarterly Regional IOM meetings takes place. Discussions around OCG's and County Lines	

Appendix 3

	Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions	Target Date	Responsibility	Outcomes	Performance Measures/ Quarterly Update	RAG Status/Quarterly Update
Projects/ Tasks	Phoenix Project	Throughout 2019-2020 monitored by the Fire service.	Managed by North wales Fire and Rescue Service Phoenix Project. Referrals from Youth Justice Team/ Police	Number of repeat offenders. Number of Phoenix sessions run.		Awaiting Update

GLOSSARY OF TERMS

CSP- Community Safety Partnership

NWSCB- North Wales Safer Communities Board

APB- (Substance Misuse) Area Planning Board

NWP- North Wales Police

LA- Local Authority

MARAC- (Domestic abuse) Multi Agency Risk Assessment Conference

ASB- Antisocial Behaviour

NWFRS- North Wales Fire and Rescue Service

TS- Trading Standards Conwy and Denbighshire

MS- Modern Slavery

IOM- Integrated Offender Management

YJS- Youth Justice Service Conwy and Denbighshire

CSE- Child Sexual Exploitation

PREVENT- Preventing terrorism by raising awareness

ACEs- Adverse Childhood Experiences

OCG's- Organised Crime Groups